"No Signal" on TV

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Категория:	PlayVR::Administrators (EN)	**Голоса:**	0
Состояние:	общедоступное (всем)	**Результат:**	0.00 %
Язык:	ru	**Последнее обновление:**	10:46:09, Втр 16 Июл, 2019 г.

Симптомы (общедоступное)

"No Signal" appeared on the TV instead of game screen or an ad.

Проблема (общедоступное)

- No screen duplication is selected on the gaming machine
- Wrong TV source is selected.
- Damaged HDMI cable
- Damaged HDMI connector on TV / gaming machine

Решение (общедоступное)

- Check whether screen duplication is enabled on the gaming machine.

- Enable "SUPPORT MODE" of the gaming machine through the React app
- Connect to the gaming machine via VNC
- Right click on the empty space
- In the menu that appears, select "Display Settings"

- In the "Multiple Displays" section, the item "Duplicate these screens" should be selected, if there is another item there - set the desired

- Switch the signal source on the TV

- Using the remote to switch the input source on the TV

- Check if the cable is damaged

- Find a working HDMI cable (for the test, you can disconnect a working HDMI cable from another TV)
- Connect the working HDMI cable to the TV and gaming machine
- If the cable is damaged - write a request for technical support

- Move the HDMI cable to another HDMI connector on the gaming machine / TV

- Move the HDMI cable to another connector on the TV
- Using the remote to switch the input source on the TV
- Move the HDMI cable to another slot on the gaming machine (IMPORTANT: the cable must be plugged into the video card slot)

- If the above items did not resolve the problem - contact technical support.