The VR headset does not work and restarting does not help

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Печать статьи FAQ

Категория:	PlayVR::Administrators (EN)	**Голоса:**	0
Состояние:	общедоступное (всем)	**Результат:**	0.00 %
Язык:	en	**Последнее обновление:**	10:46:45, Втр 16 Июл, 2019 г.

Симптомы (общедоступное)

- Red indicator on the headset
- SteamVR doesn't detect the headset

Проблема (общедоступное)

- Damaged cabel
- Damaged headset
- Damaged linkbox

Решение (общедоступное)

- Check 3-in-1 cable:

- Plug off damaged cabel
- Plug in 3-in-1 cable from another game station
- Reboot Game machine
- If headset is working - replace damaged 3-in-1 cable with another one

- Check headset

- Plug off damaged headset
- Plug in headset from another game station
- Reboot Game machine
- If headset is working - replace damaged headset with another one

- Check Linkbox

- Plug off damaged linkbox
- Plug in linkbox from another game station
- Reboot Game machine
- If headset is working - replace damaged linkbox with another one

- Check VR-Set

- Plug off all VR-set components from GM, that doesn't work:

- Headset
- 3-in-1 cable
- Linkbox
- HDMI-cable
- USB-cable
- Power-cable

- Plug in all VR-set components from another game station
- Reboot Game machine
- If headset is working - consistently replace the components of the working VR-Set with the components of the damaged VR-Set
- Replace damaged components.

- If problem persists - contact Tech support team