AD Screen has static picture

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Печать статьи FAQ

Категория:	PlayVR::Administrators (EN)	**Голоса:**	0
Состояние:	общедоступное (всем)	**Результат:**	0.00 %
Язык:	en	**Последнее обновление:**	10:47:31, Втр 16 Июл, 2019 г.

Симптомы (общедоступное)

- AD Screen has static picture
- AD Screen has disappeared
- AD Screen relocated to bottom/left/right

Проблема (общедоступное)

- No internet connection
- Chromium is not responding

Решение (общедоступное)

- If there is internet connection on the location:

- Connect the mouse and keyboard to server. Mouse should be on the adscreen. Click on the ad screen and press F5 on a keyboard;
- Close the Ad Screen by pressing Alt on a keyboard - you will see the left-bar;
- Right-Click on the Chrome icon and press “Quit”. In 5 minutes the Ad Screen will open automatically:

- If the problem didn't disappear, try to reboot server or contact Tech support team